

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2154

Examiner: Jean, Frantz B

In Re: Christopher Clemmett Macleod Beck et al.
Case: P3324CMBOC1
Serial No.: 10/777,847
Filed: 02/11/2004
Subject: User Specific Support in Communication Systems (as amended)

Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Response to Notice of Non-Compliant Appeal Brief

A Notice of Non-Compliant Appeal Brief was received in the instant case, mailed on 06/05/2008, stating that the brief does not contain copies of decisions rendered by a court or the Board in the proceeding identified in the Related Appeals and Interferences Section.

The applicant has filed herewith copies of pages 2 and 16, with changed language in the section entitled "Related Appeals and Interferences" on page 2, and in the section entitled "Related Proceedings Appendix" on page 16.

There were no related appeals or interferences, and therefore there were no court or board decisions to include in the Appendix. Not applicable.

If there are any time extensions needed beyond any extension specifically requested with this amendment, such extension of time is hereby requested. If there are any fees due beyond any fees paid with this amendment, authorization is given to deduct such fees from deposit account 50-0534.

Respectfully submitted,
Christopher Clemmett Macleod Beck et al.

By /Donald R. Boys/
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1.0 Real Party in Interest

The real party in interest is Genesys Telecommunications Laboratories, Inc.

2.0 Related Appeals and Interferences

There are no related appeals or interferences.

3.0 Status of the Claims

Following is the status of all claims in the instant case:

- 1 – 14. Cancelled.
- 15. Rejected - appealed in this brief; independent.
- 16. Rejected - appealed in this brief; dependent.
- 17. Rejected - appealed in this brief; dependent.
- 18. Rejected - appealed in this brief; dependent.
- 19. Rejected - appealed in this brief; dependent.
- 20. Rejected - appealed in this brief; dependent.
- 21. Rejected - appealed in this brief; dependent.
- 22. Rejected - appealed in this brief; independent.
- 23. Rejected - appealed in this brief; dependent.
- 24. Rejected - appealed in this brief; dependent.
- 25. Rejected - appealed in this brief; dependent.
- 26. Rejected - appealed in this brief; dependent.
- 27. Rejected - appealed in this brief; dependent.
- 28. Rejected - appealed in this brief; dependent.

9. Evidence Appendix

No evidence other than the arguments and facts presented in this brief is provided.

10. Related Proceedings Appendix

There are no related proceedings, therefore this appendix is not applicable.

Respectfully Submitted,
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